

DDOS ATTACKS
CONTINUE TO INCREASE,
WITH EVER GREATER
NETWORK IMPACT –
THE LARGEST ATTACK
IN 2020 HIT 1.18 TBPS
– UP 50% FROM THE
PREVIOUS YEAR

#### INCREASE MIRRORS THE MAIN WAVES OF THE PANDEMIC

 We saw a natural increase in mitigated traffic during 2020 consistent with greater customer adoption of our DDoS protection service, but we also observed more attacks targeting our customers in general. These appear to have mirrored the main waves of the pandemic and periods during which harder lockdown restrictions were imposed in many countries worldwide. We believe this was largely opportunistic, as cybercriminals took advantage of a sudden shift to remote working & learning.

### MORE MULTI-VECTOR ATTACKS AND EXTORTION THREATS

Customers didn't just feel the pain of more attacks but had to deal with more multi-vector attacks to boot – fueling greater reliance on auto-mitigation. Our IP customers also experienced a significant increase in threats and extortion-based attacks. This can be partly attributed to the pandemic, as companies suddenly became more dependent on cloud workflows and remote systems (and subsequently more vulnerable).

# NUMBER OF ATTACKS IS PROPORTIONAL TO SIZE OF CUSTOMER BASE

 Geographically speaking there was a direct relationship between the size of our IP customer base and the overall number of attacks across different regions – more customers meant more DDoS.

#### **DNS & NTP AMPLIFICATION**

 DNS and NTP amplification attacks were the most common attack vector in 2020. Average packet length increased during 2020 and attack vectors have shifted from small packet SYN attacks to larger packet attacks with amplification.

CARPET BOMBING BECAME MORE FREQUENT AND IS HERE TO STAY



#### MORE ATTACKS AND A GREATER NETWORK IMPACT

DDoS attacks continue to increase, with ever greater network impact – the largest attack in 2020 hit 1.18 Tbps - up 50% from the previous year.

# GREATER INCIDENCE OF HIGH-INTENSITY PACKET-PER-SECOND ATTACKS

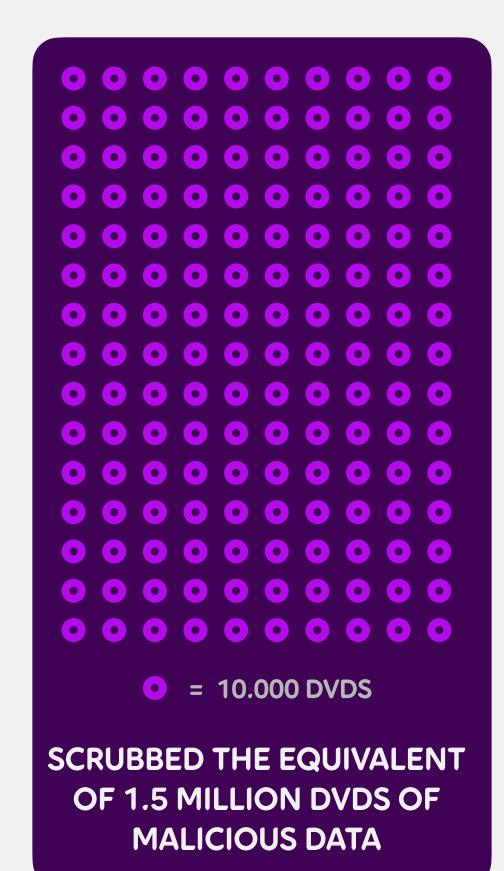
In terms of packets-per-second, the size of the largest attack reached 887 Mpps. With an increase in available network capacity overall, cyber-criminals are increasingly targeting their victims with high-intensity packet-per-second attacks, rather than simply congesting client links.

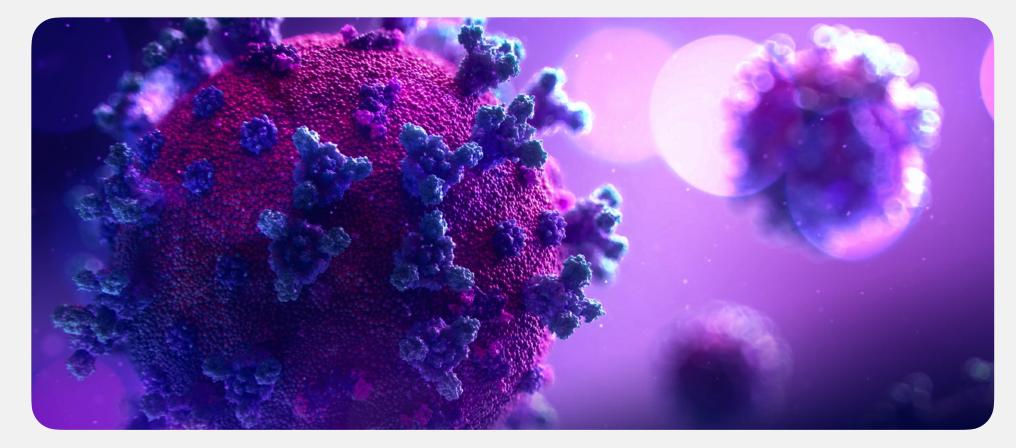
#### ATTACK DISTRIBUTION REFLECTS MARKET PRESENCE

Geographically, DDoS attack distribution directly reflected our market presence in different regions, with more attacks where we connect the most customers.

# INCREASING CUSTOMER UPTAKE RESULTED IN MORE SCRUBBING

We cleaned 57 petabits of malicious data and 14 x 1012 packets – the equivalent of 1.5 million DVDs.





#### **ACTIVITY PEAKS MIRROR COVID LOCKDOWNS**

There was a significant 'Covid-effect', with an overall increase in attacks and activity peaks that appear to have mirrored the main spring and autumn lockdown waves in the US and Europe.



CUSTOMER ATTACKS
INCREASED IN BOTH
FREQUENCY & DURATION

THE AVERAGE SIZE
OF EACH ATTACK WAS
19 GBPS OR 23 MPPS

THE AVERAGE DURATION
OF EACH ATTACK WAS
APPROXIMATELY 10 MIN



A TREND TOWARDS
AUTO-MITIGATION OF
ATTACK TRAFFIC

Due to an increase in multi-vector attacks, customers are moving towards auto-mitigation of attack traffic.

CUSTOMERS REQUIRE
A REVISED APPROACH TO
DETECTION AND MITIGATION

Carpet bombing has become more commonplace & frequent, placing an increasing strain on customer network infrastructure. This requires a revised approach to traditional threshold-based detection and mitigation (from host-level to logical network-level.

ATTACK VECTORS HAVE SHIFTED FROM SMALL PACKET SYN ATTACKS TO LARGER PACKET ATTACKS WITH AMPLIFICATION

DNS AND NTP AMPLIFICATION
ATTACKS WERE THE MOST
COMMON ATTACK VECTOR IN
2020

AVERAGE ATTACK PACKET LENGTH INCREASED DURING 2020







PEAK ATTACK GBPS (LY)\*

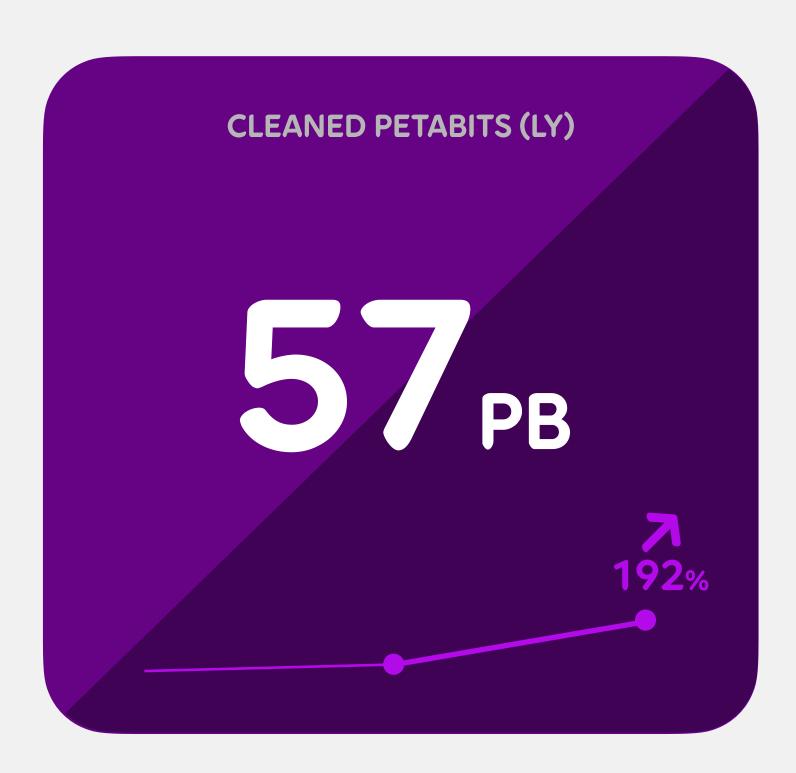
1 18
TBPS
49.37%

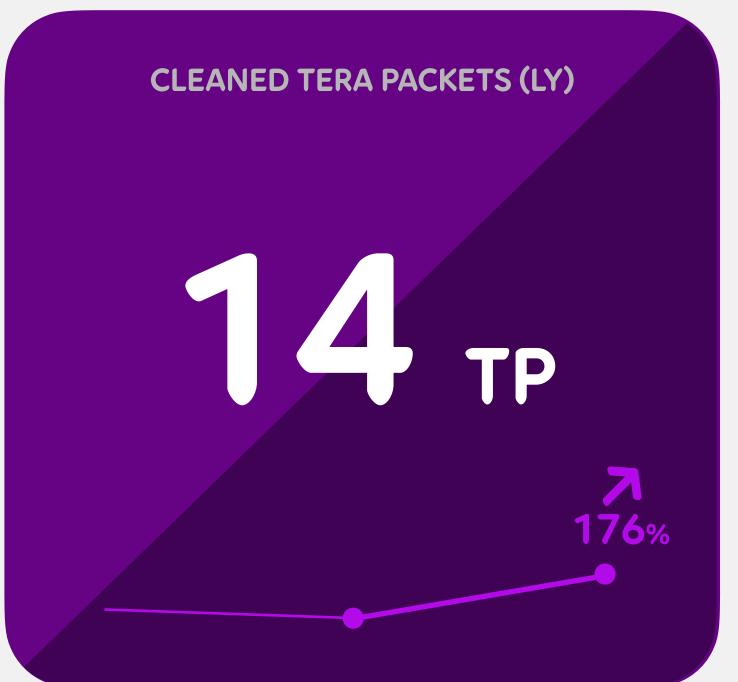
B87
MPPS

DDOS ATTACKS CONTINUE TO INCREASE – IN SIZE AND SCALE, AND WITH EVER GREATER NETWORK IMPACT









WE CLEANED 57 PETABITS AND 14 TERA PACKETS OF MALICIOUS DATA IN 2020 - THE EQUIVALENT OF 1.5 MILLION DVDS





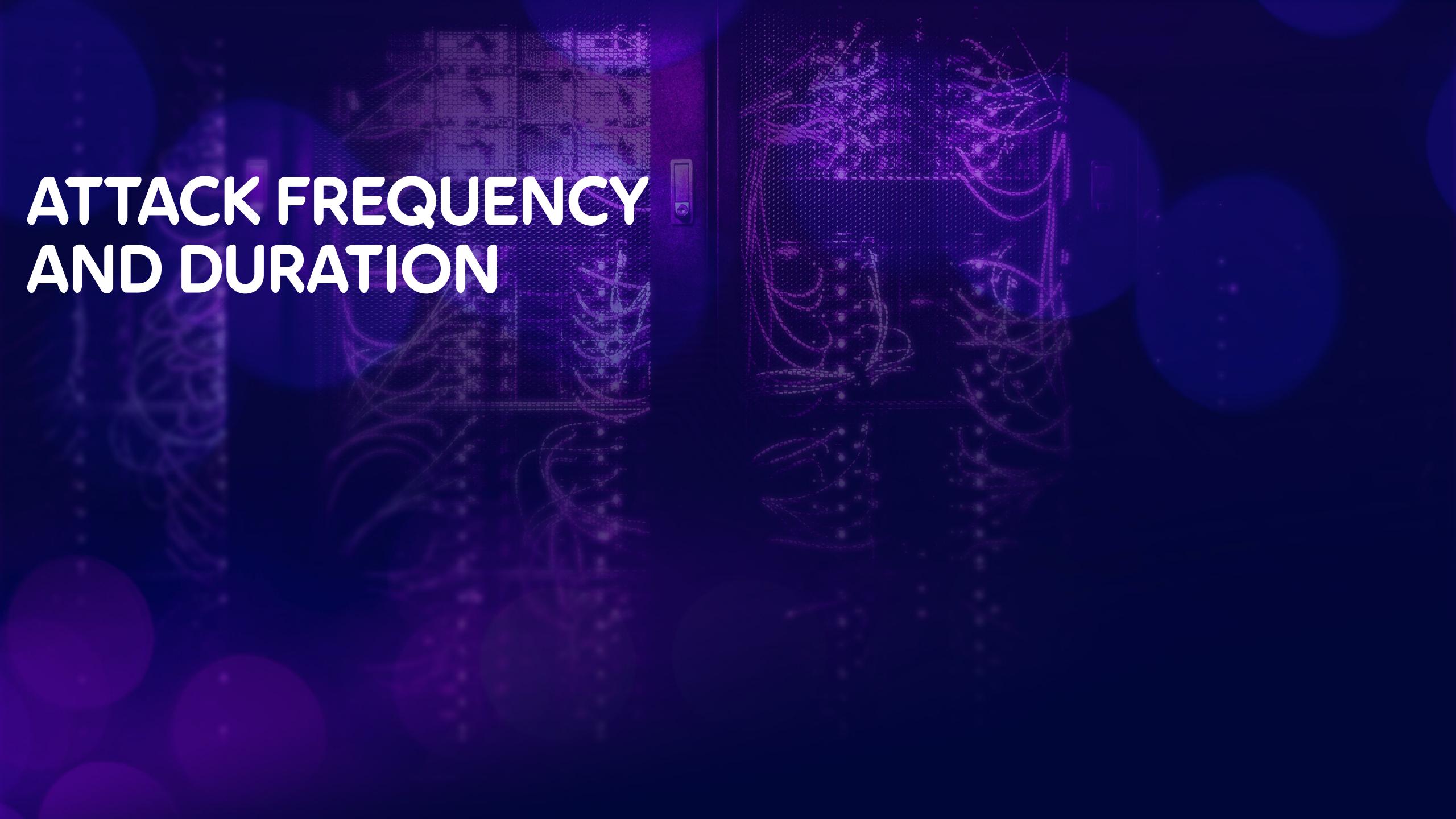
DDOS ATTACK AVG SIZE GBPS (LY)

GBPS

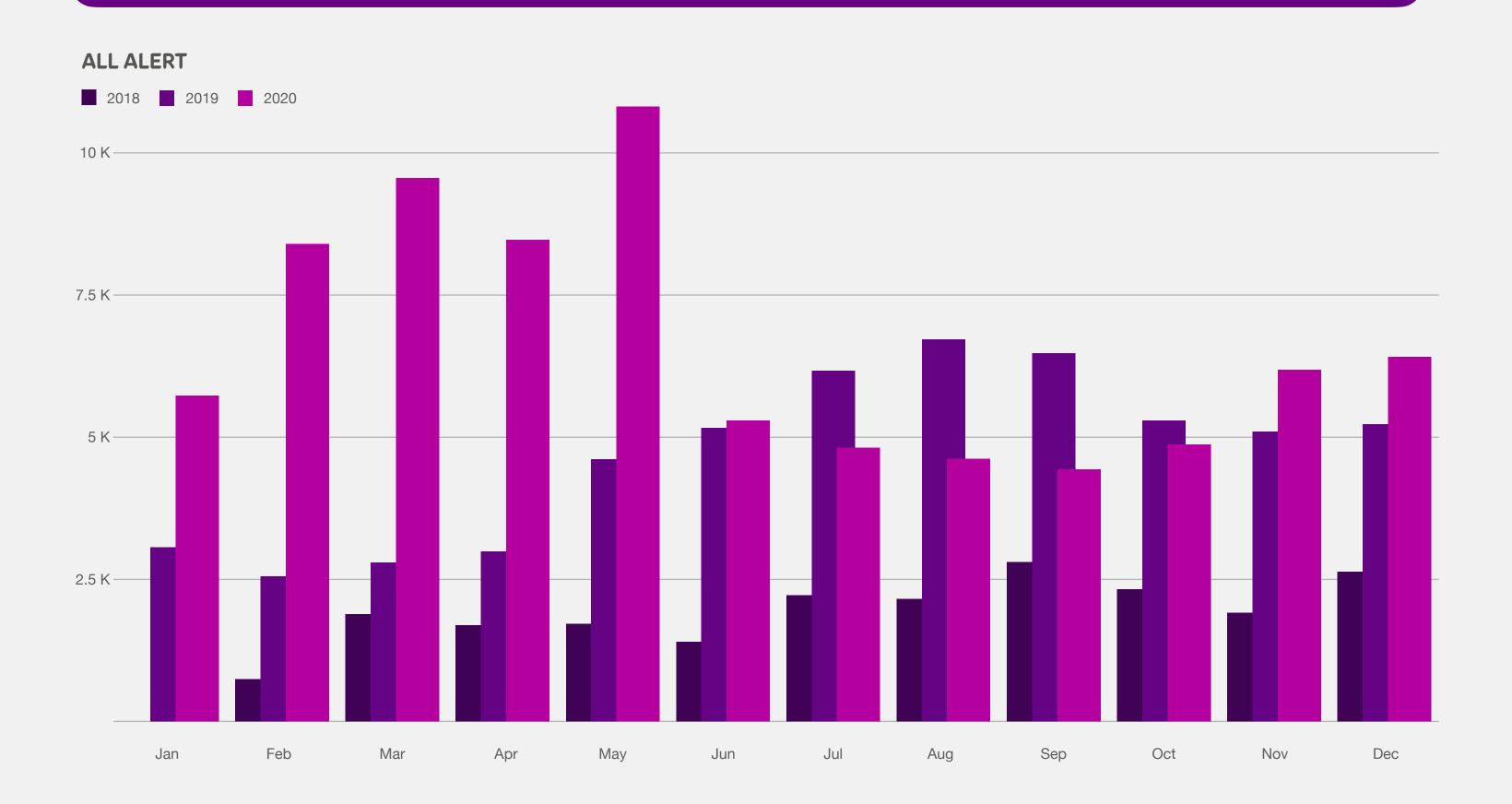
DDOS ATTACK AVG SIZE MPPS (LY)

23 MPPS DDOS ATTACK AVG DURATION (LY)





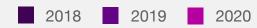
### THE NUMBER OF EXTREME (TOP 10% BY SIZE) ATTACKS INCREASED DURING H1 2020 BUT TAILED-OFF LATER IN THE YEAR

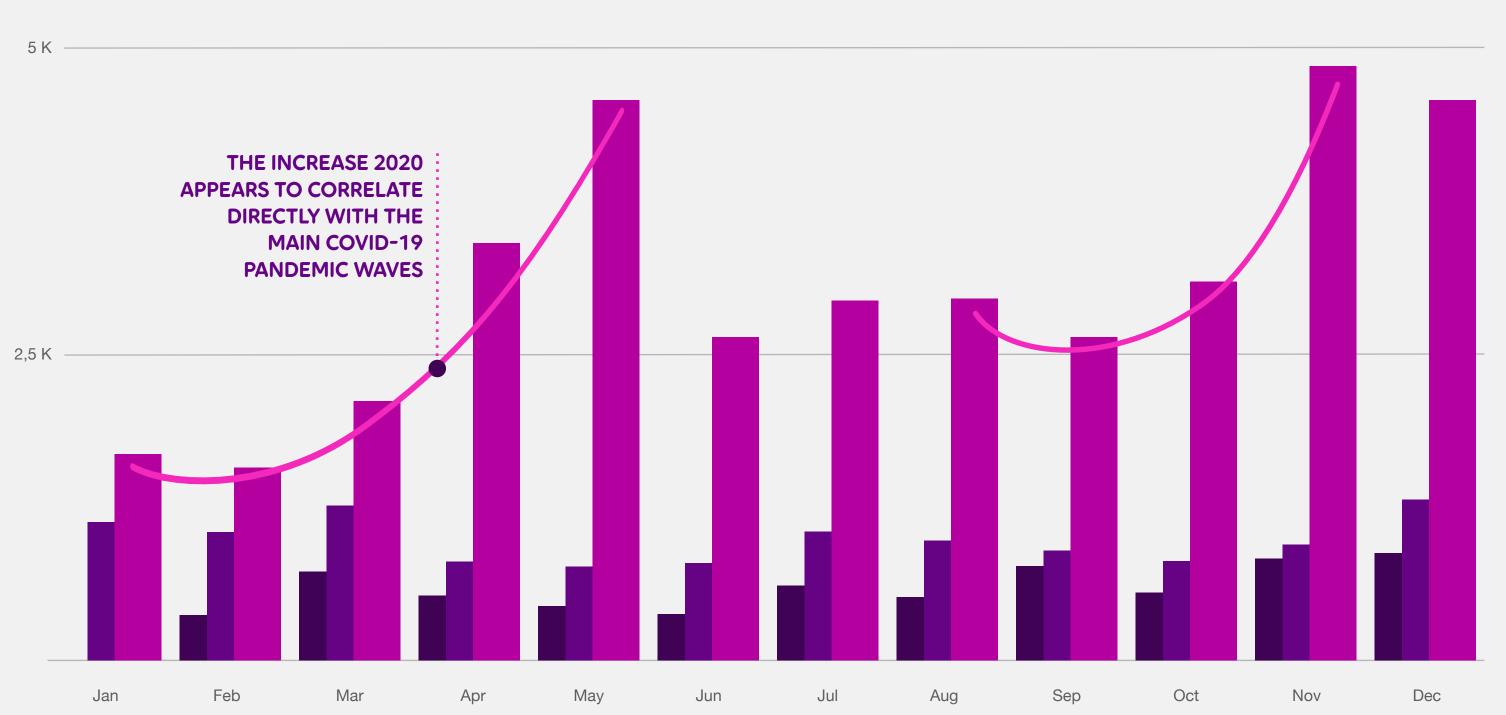




### WE NOTICED A DRAMATIC INCREASE IN ATTACKS TARGETING CUSTOMERS WITH OUR DDOS PROTECTION SERVICE STARTING IN MARCH/APRIL AND THROUGHOUT 2020

#### **DDOS SERVICE ALERT**

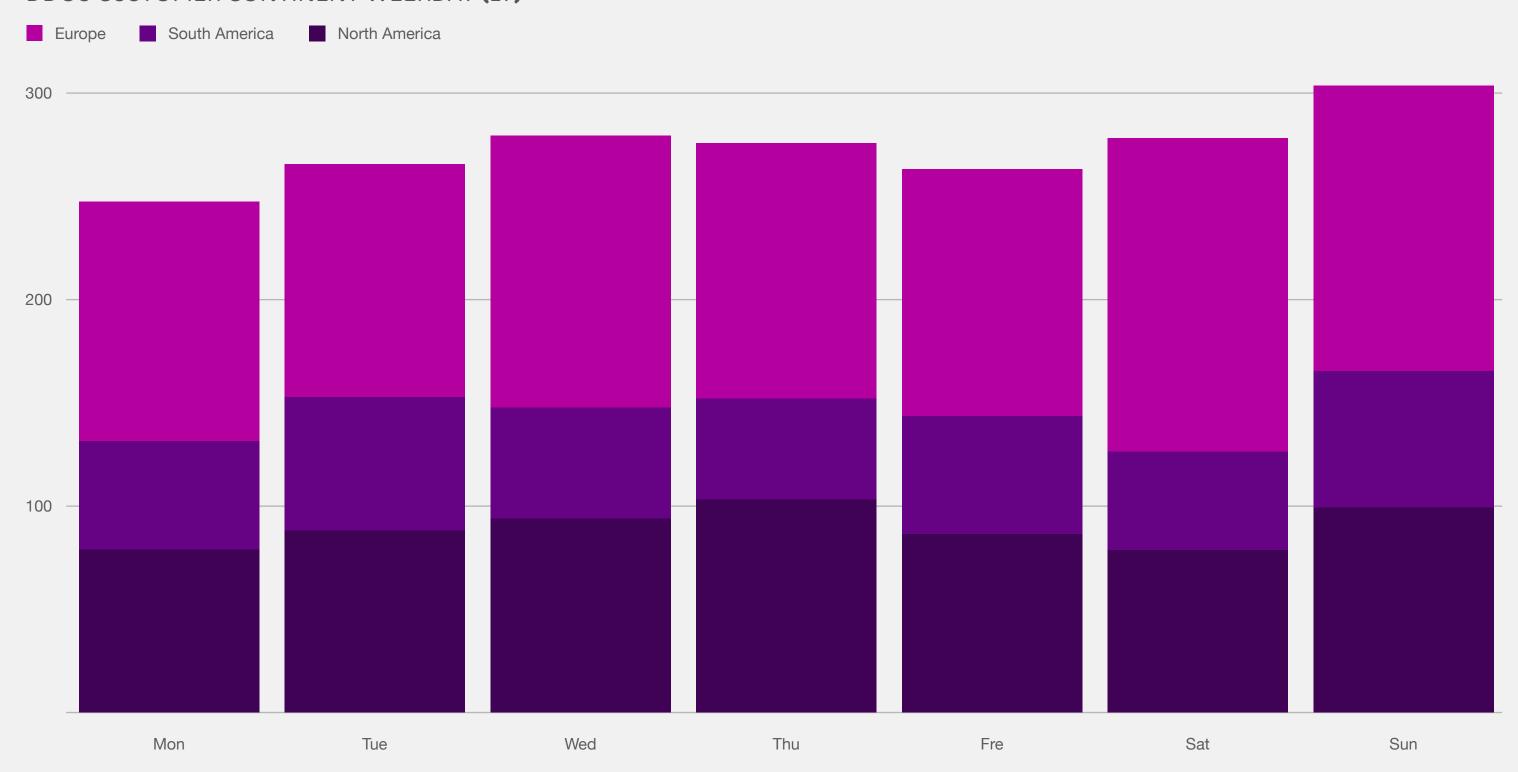






### ATTACKS WERE CONSTANT AND AFFECTED CUSTOMERS THROUGHOUT THE WEEK. "YOU ARE NEVER SAFE"

#### DDOS CUSTOMER CONTINENT WEEKDAY (LY)



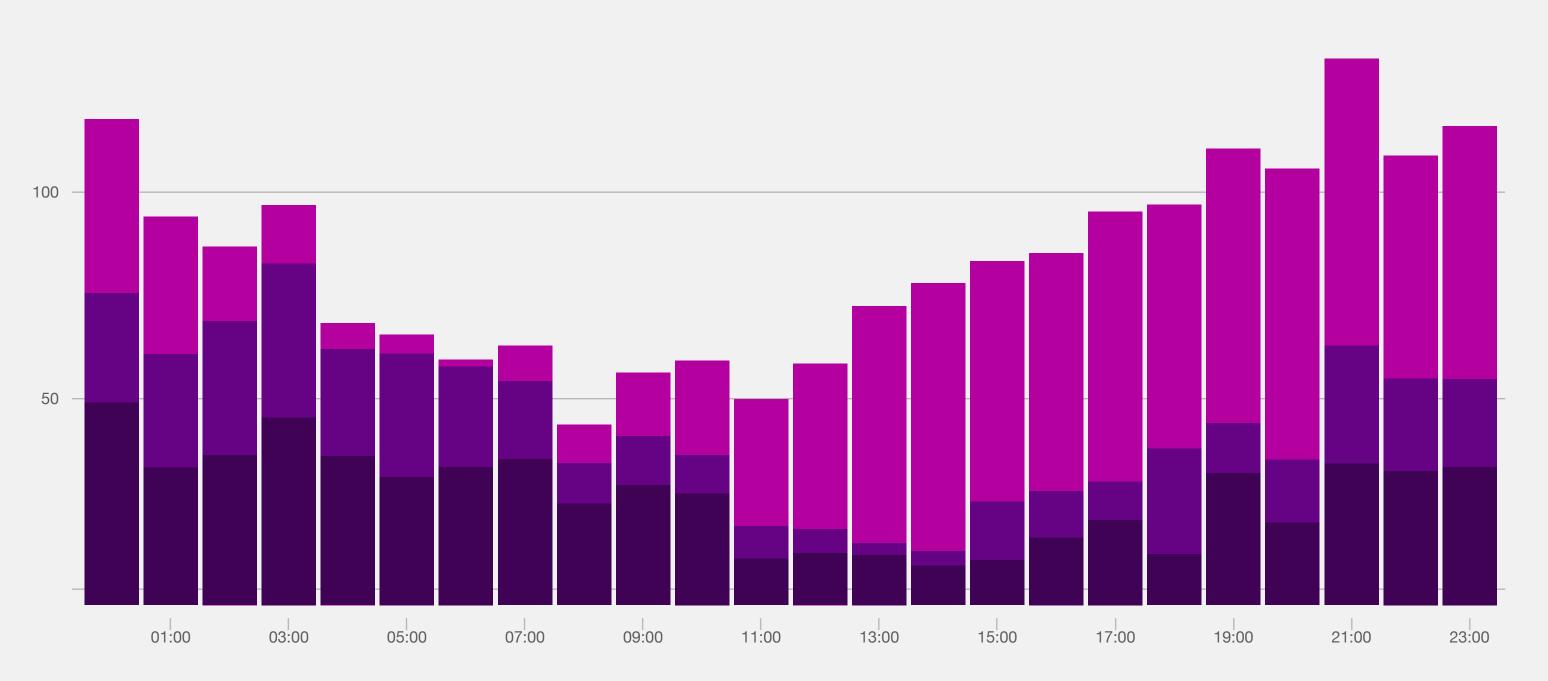


### ATTACKS TENDED TO 'FOLLOW THE SUN' ACROSS DIFFERENT CONTINENTS

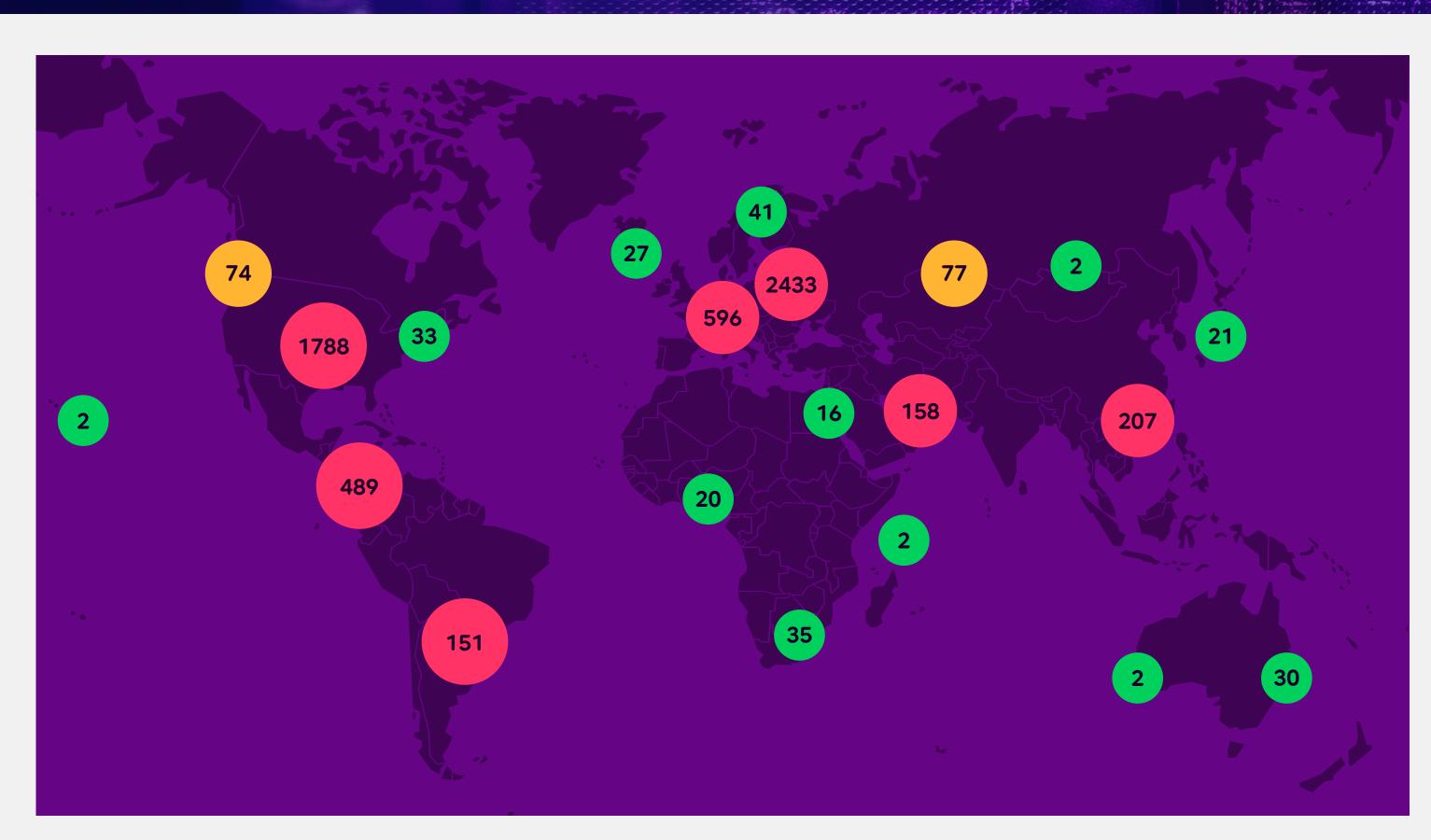
#### DDOS CUSTOMER CONTINENT HOUR (LY)

Europe South America North America

150



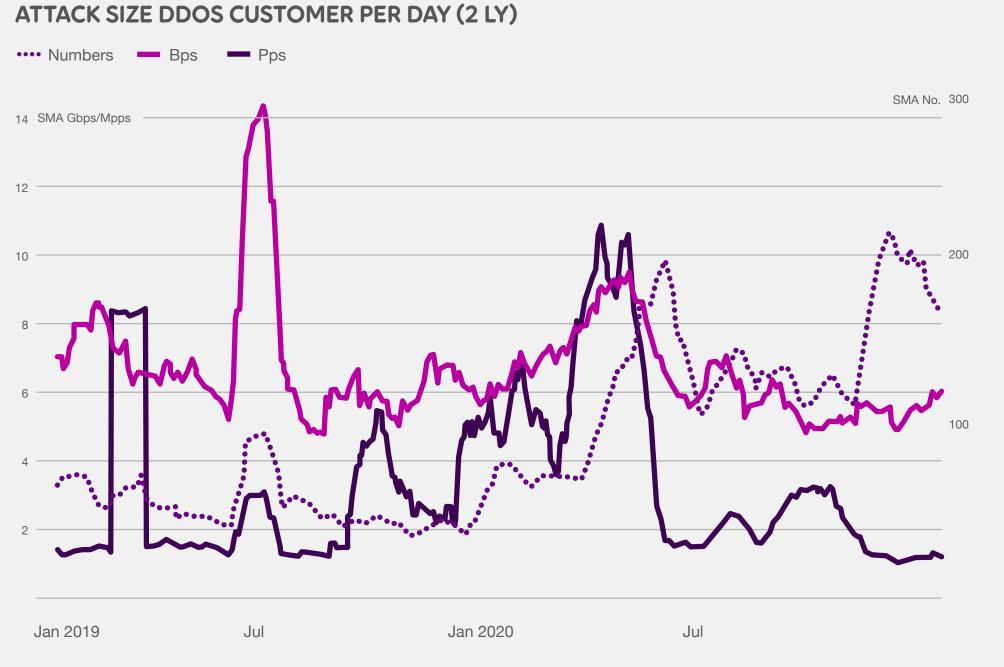


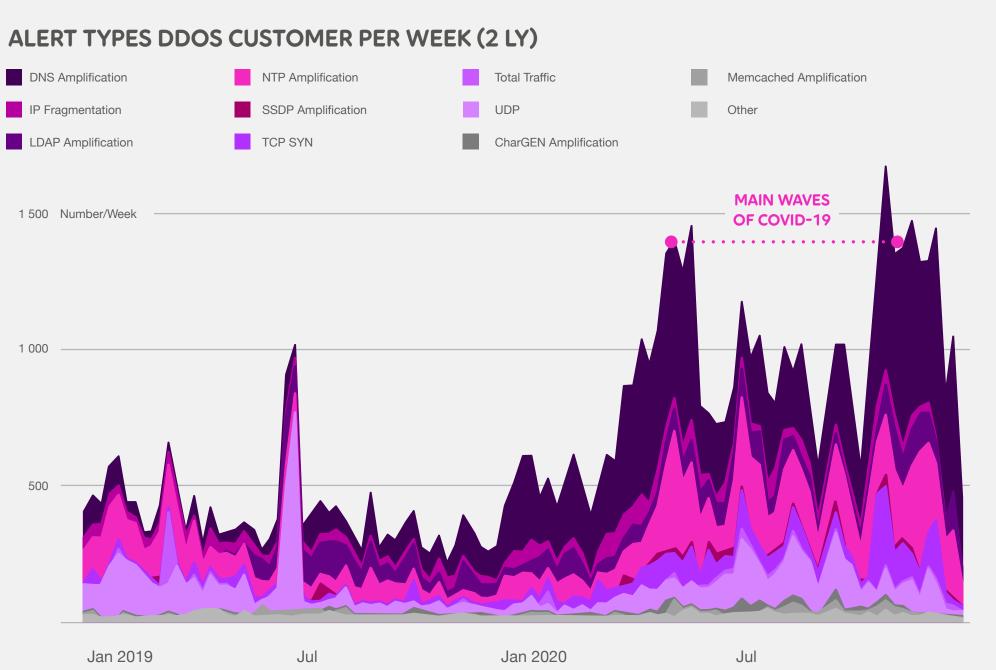


WE SAW THE HIGHEST CONCENTRATION OF DDOS ATTACKS IN OUR KEY MARKETS, REFLECTING GREATER OVERALL CUSTOMER NUMBERS TRAFFIC



# CUSTOMER ATTACK TRENDS

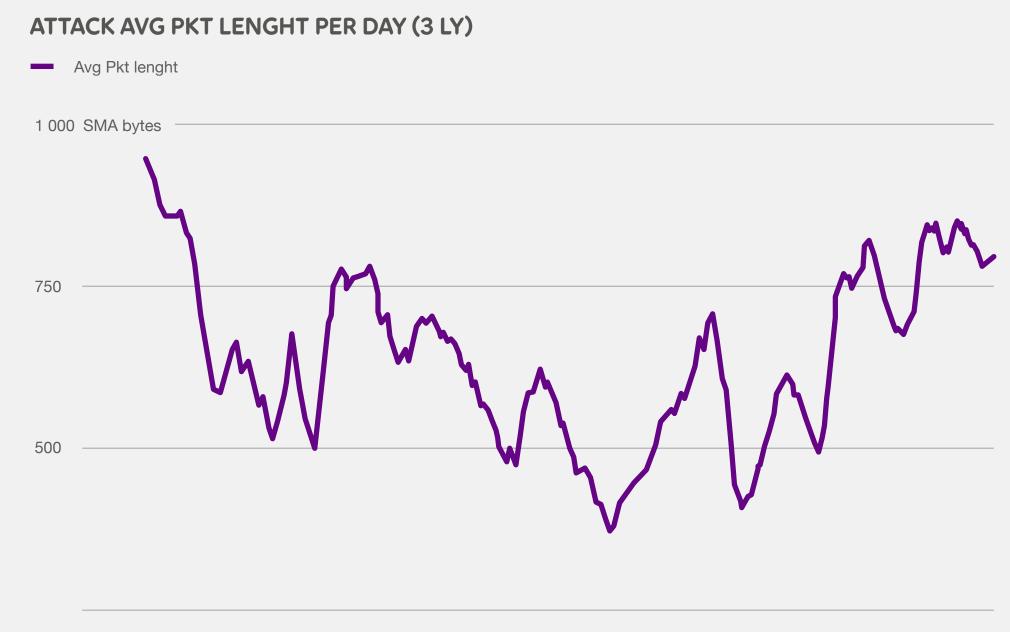




THERE APPEARS TO BE A
DISTINCT CORRELATION
BETWEEN THE TWO MAIN
PANDEMIC WAVES
(LOCKDOWN PHASES) AND
THE NUMBER OF DDOS
ATTACKS TARGETING OUR
CUSTOMERS

DNS & NTP AMPLIFICATION
WERE THE MOST COMMON
TYPES OF ATTACK IN 2020



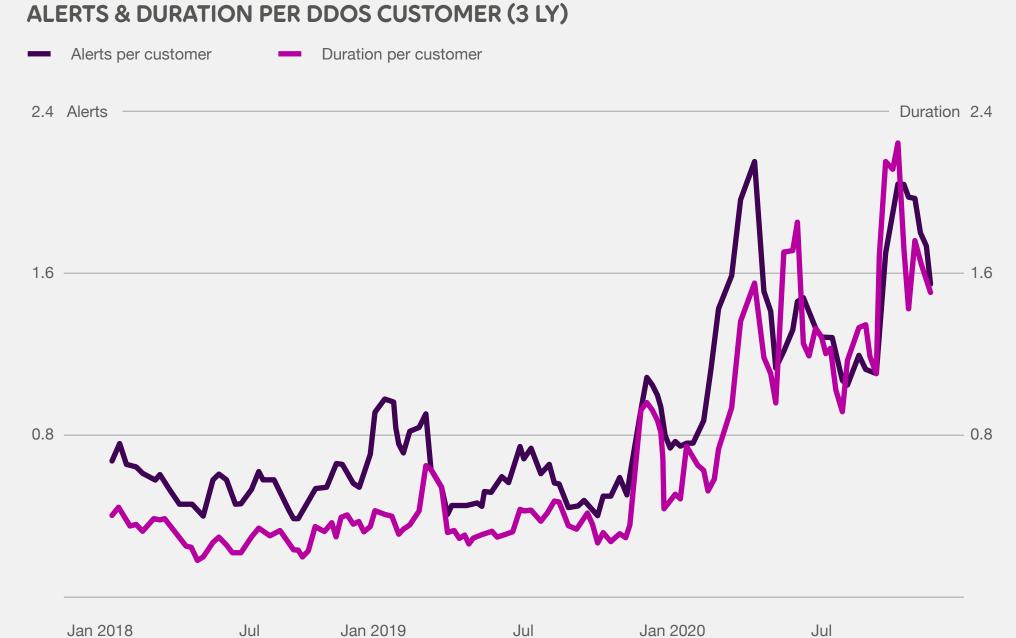


Jan 2020

Jul

Jan 2019

Jan 2018



AVERAGE PACKET LENGTH INCREASED THROUGH 2020

ATTACK VECTORS
SHIFTED FROM SMALL
PACKET SYN ATTACKS TO
LARGER PACKET ATTACKS
WITH AMPLIFICATION

OVERALL, CUSTOMERS
EXPERIENCED MORE
ATTACKS, WITH LONGER
DURATION DURING 2020





